



COMPANY  
PROFILE

## ABOUT US

iLearn was born out of a purpose to empower people to empower others. We seek to work together with other like-minded, forward-thinking companies to grow their people and their business.

We have recognised over the years the need not only for learning solutions that are purposeful and continuous in upskilling people, but also for solutions that can be easily implemented in order to save time and money and provide peace of mind.

At iLearn we pride ourselves on making the complex, simple. Our experienced and knowledgeable team will expertly guide and reassure you through each learning experience. If you are looking for a company who wants to invest in your people and your future, then you have come to the right place!

## TRANSFORMATIVE LEARNING SOLUTIONS



Skills Audit



Learning Management System



Digital Learning Library



Training Administration Platform



Traditional Learnerships



Blended Learnerships



Hosted Learnerships



Custom Course Development

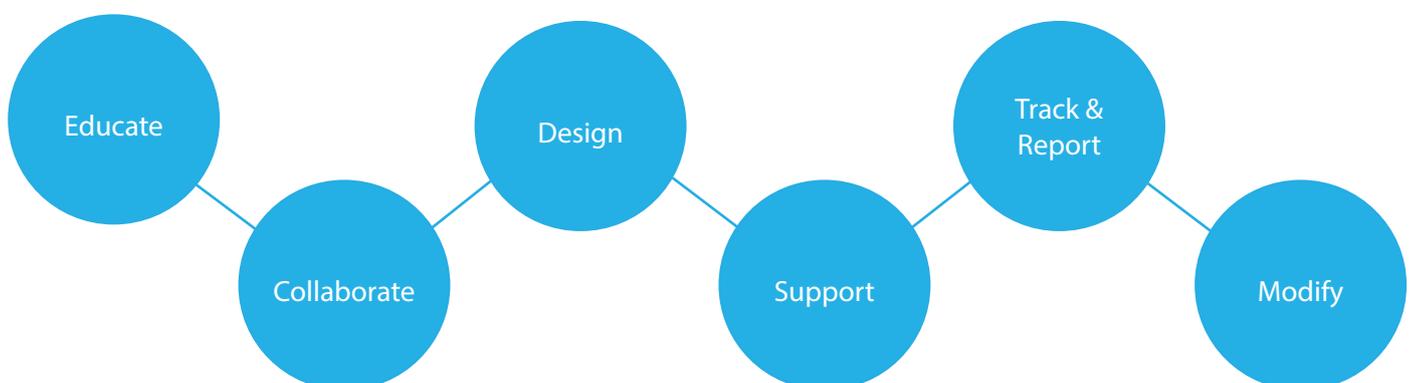


Instructor-led Courses



Online Courses

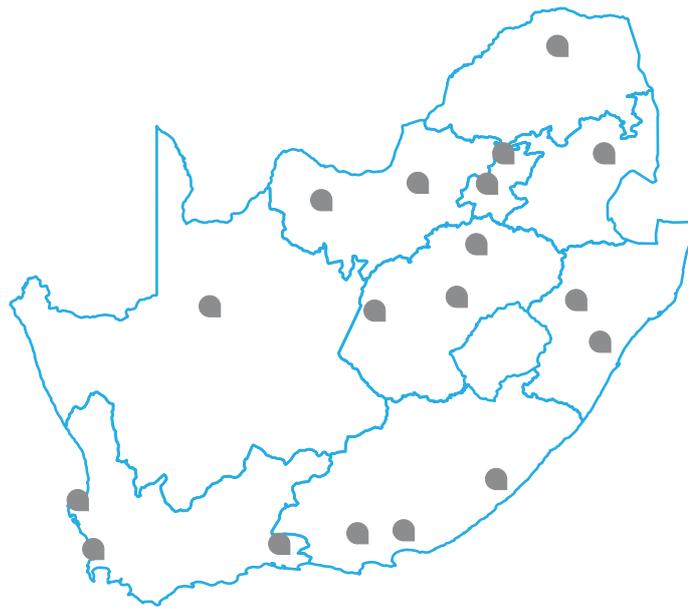
## THE PATH WE WALK TOGETHER



## WHY TRUST US?

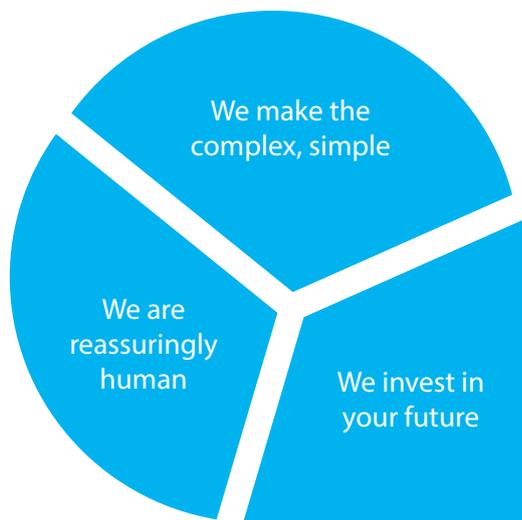


## NATIONAL FOOTPRINT



1. Johannesburg
2. Pretoria
3. Bloemfontein
4. Polokwane
5. Durban
6. Pietermaritzburg
7. East London
8. Port Elizabeth
9. George
10. Cape Town
11. Nelspruit
12. Rustenburg
13. Mafikeng
14. Vereeniging
15. Kimberley
16. Saldanha
17. Upington
18. Knysna

## THE PROMISE WE MAKE TO YOU



## BUT DON'T JUST TAKE OUR WORD FOR IT...



## CLIENT TESTIMONIAL



KONICA MINOLTA

*"I feel confident in recommending iLearn's services. They are not only thorough, but also easy to work with and always willing to take the time to discuss our concerns and respond to questions."*

- Priya Bhulla, National HR Coordinator, Konica Minolta



*"For me, this Learnership has brought with it independence through education. And education is the most important part of anyone's future. With this qualification, I want to send a message to everyone that you can do anything with the right mind-set and no one should make you feel inferior."*

- Jenelle Ramsami, hard of hearing learner on the Altech Netstar Business Administration NQF Level 3 Learnership programme.

## LEARNERSHIPS

Learnerships provide a unique and effective means of facilitating strong learning and talent management cultures that are further supported by the new BBBEE codes and significant tax rebates. A Learnership is a structured learning programme, during which learners gain both theoretical knowledge and workplace skills, that leads to a qualification on the NQF Framework. A strategic advantage of a Learnership is that it can be specifically aligned with a company's objectives and goals for future growth.

## LEARNERSHIP BENEFITS

Completing a Learnership can hold a lot of benefits for the company involved.



## TRADITIONAL VS BLENDED



TRADITIONAL LEARNING	KEY ASPECTS	BLENDED LEARNING
<ul style="list-style-type: none"><li>• Instructor-led learning offering structure to the learning experience and is generally richer in instructor and classmate interaction.</li></ul>	STYLE OF LEARNING	<ul style="list-style-type: none"><li>• Blend of classroom and digital learning offering exceptional convenience, pace, choice, affordability and flexibility.</li></ul>
<ul style="list-style-type: none"><li>• Personal touch which helps learners to stay motivated and on track.</li></ul>	LEARNER BENEFITS	<ul style="list-style-type: none"><li>• Enables time-stressed learners to self-manage much of their learning and progress at their own pace.</li><li>• Unlimited access to the eLearning and related products.</li></ul>
<ul style="list-style-type: none"><li>• Promotes a more focused and impactful interaction between facilitator and learners, which for some learners may be vital to their success.</li></ul>	CLIENT BENEFIT	<ul style="list-style-type: none"><li>• Flexibility to schedule when the learner meets the notional hours.</li><li>• Reduced classroom time, which increases learners work productivity and ability to apply their knowledge immediately in their work environment.</li></ul>

## LEARNERSHIP SOLUTIONS

iLearn is fully accredited to provide the following qualifications.

NQF LEVEL ● CREDIT ●

### BUSINESS MANAGEMENT



NC: Management



03 120



FETC: Generic Management: General Management

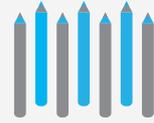
04 150



NC: Generic Management: General Management

05 164

### BUSINESS ADMINISTRATION



NC: Business Administration

03 120



FETC: Business Administration

04 140

### CONTACT CENTRE



NC: Contact Centre Operations



02 128



NC: Contact Centre and Business Process Outsourcing Support

03 124



FETC: Contact Centre Operations

04 132



### INFORMATION TECHNOLOGY



NC: Information Technology: End User Computing

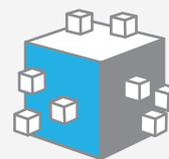


03 130



FETC: Information Technology: Technical Support

04 163



FETC: Information Technology: Systems Development

04 165

### PROJECT MANAGEMENT



FETC: Project Management

04 120



## ACCREDITATIONS



## DIGITAL SKILLS AUDIT

### Are you able to make strategic skills development decisions?

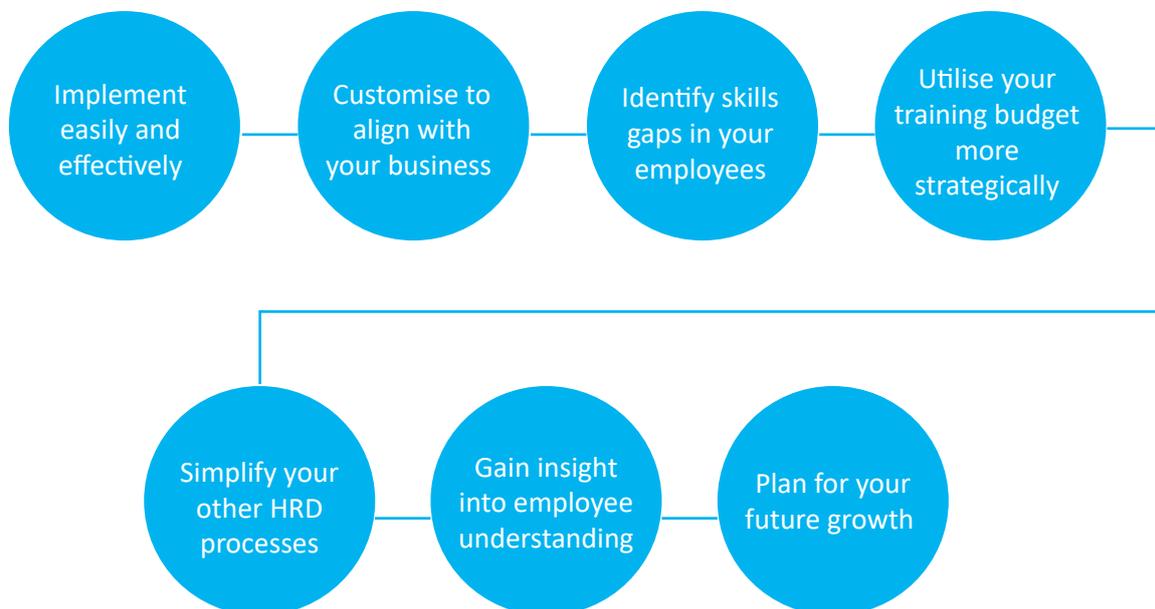
In an ever-changing world, forward-thinking businesses know that their success or failure lies in the competence of their people. Therefore, to stay ahead businesses need to develop a culture of continuous learning, catering for the now, while planning for the future.

Ask yourself this question. How strategic are your learning and development decisions? If you want your HRD function to be driven by a strategic intent, suitable intelligence needs to be on hand to inform decisions. With quality skills intelligence your training budget can be applied optimally across your business.

### WHAT IS A DIGITAL SKILLS AUDIT?

Traditionally, inputs from a manual skills audit or the PDP (Personal Development Plan) process have been used to inform HRD decisions. These techniques are very expensive and time consuming. A digital skills audit can provide you with detailed training needs intelligence at a fraction of the time and cost. Furthermore, the digital skills audit tool can be aligned with the OFO codes, a requirement for SETA grant applications. It is also highly flexible and allows for a large level of customisation.

### HOW A DIGITAL SKILLS AUDIT CAN BENEFIT YOU?



## WHAT YOU GET



Employee Profile Data



Current Skills Gaps



Common Skills Gaps



Non-Training Needs

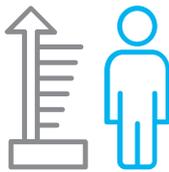


Talent Management Insights

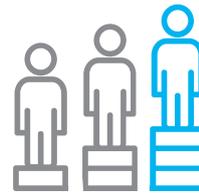


Employee Perceptions

Completing a digital skills audit produces valuable information that can also be used in other HRD processes:



Personal Development Plans



Succession Planning



SETA Submissions



Data Analysis

## DIGITAL LEARNING

### Digital learning is the new game... Do you have a position on the field?

With technology evolving at a rapid pace, we find ourselves entering a new age of learning. Globalisation expands our reach, automation alters processes and the need for new skills emerges. This new era is not only a shift in tools, it's a shift towards the consumerisation of learning. Today, Digital Learning does not simply mean producing content that is easy to view on multiple devices, it's about placing the learner at the centre of the learning process.

## DIGITAL LEARNING BENEFITS



## DIGITAL LEARNING SOLUTIONS

### Netex learningCloud - Learning Experience Platform



LearningCloud is the new learning ecosystem for today's workforce. Breaking free from the constraints of the traditional LMS, learningCloud provides a completely learner-centric user experience by adopting an application-based approach, to provide a completely personalised learning environment. learningCloud is a fully interoperable learning platform that can grow and adapt with the changing needs of your business.

## Off-The-Shelf Digital Learning Library



Digital learning enables you to easily and effectively upskill your people. iLearn, in partnership with leading, international content providers, offers a broad variety of off-the-shelf online learning content. We have everything the modern-day business needs. Digital courses are delivered through bite-size learning components and can be easily personalised for the learner. This enables the learner to easily gain and retain new knowledge and immediately apply it in the workplace. View our full digital learning library on our website.

### iConnex - Training Administration Platform



iConnex is a robust training administration system, modelled on global best practice, yet designed with the South African market in mind. Utilising the latest in technology, iConnex enables you to easily and effectively plan, monitor and report on all learning interventions within your organisation.

### Custom Course Development

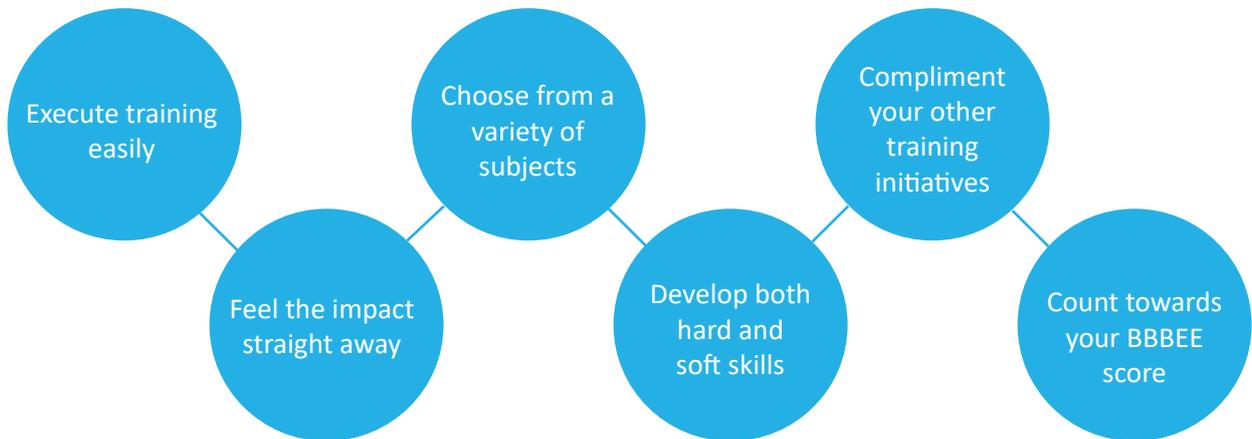
The one-size-fits-all training approach is a thing of the past. In this day and age, specific company or learner requirements often drive the need for customized learning programmes. To assist companies to design, develop and deliver their own digital learning content, iLearn has partnered with several custom course development specialists. Through these partnerships, iLearn can assist you in creating your own powerful, interactive and compelling content.

## SHORT COURSES

Short courses are an easy and effective way to upskill your people. This enables them to apply their new knowledge in your workplace immediately.

### SHORT COURSE BENEFITS

Short courses – The benefit of agile bite-sized training



#### The iLearn way - How we meet your training needs

- Partner with a company that cares
- Design delivery for maximum flexibility
- Personalise, to enable learners
- Experience purposeful learning engagements

### SHORT COURSE CATEGORIES

We offer a large number of short courses across a wide variety of subjects such as:



Business Administration



Contact Centre



Design



Finance



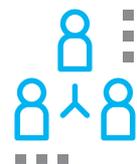
Information Technology



Interpersonal Skills



Leadership



Management



Microsoft Office



Project Management



Sales

### **Johannesburg**

Tel: +27 87 230 0 230

Building 4, Clientele Office Park

Corner of Alon & Rivonia Road

Morningside

2196

### **Durban**

Tel: +27 31 940 8400

2 Ncondo Place

Ridgeside

Umhlanga Ridge

4319

### **Cape Town**

Tel: +27 21 201 1200

1st Floor, 9 Queenspark Ave

Salt River

7925